



Faisal is a seasoned telecom professional with over 18 years of experience in project management, business development, network planning, rollout and operations; both as an operator and a vendor.

At present he is the Chief Technology Officer at Wateen Telecom Ltd., where he is heading both Engineering and Information Technology departments. As responsible for IT Business and Corporate Applications development, he helped deliver Enterprise Billing Solution, Campaign Management Tool, Contract Management System, Service Desk Application and Document Management System. He supervised migration of IT Datacenter from a temporary location Datacenter to a new cutting edge Datacenter, that was optimized with technologies like virtualization, Oracle Real Application Cluster and resource optimization. In conjunction with the Data Center migration, data backup and security policies were devised and internal IT security audits were successfully carried through.

Before joining Wateen, he had been working as the Head of Managed Services transition for Middle East and Africa for Alcatel-Lucent based out of Riyadh, Saudi Arabia.

Previously as the Director Access Network & Transmission Planning at Mobilink, he oversaw the rollout of 5000+ GSM cell sites, along with a 6000 km nationwide fibre optic network, and a satellite based backhaul network to connect the northern part of the country. He was also responsible for the network RF optimization and was successfully able to maintain the quality of the network during a rapid rollout phase, enabling the company to meet regulatory requirements as well as customer expectations. Subsequently he helped launch the Broadband Unit (WiMAX+DSL+Fibre) at Mobilink as the head of technology and the project management office.

Prior to Mobilink, Faisal was with WorldCALL Communications as the General Manager Strategic Business Unit and helped setup the first Hybrid Fibre Cable (HFC) network in the county. He has also worked in the United States with Nortel Networks as Manager Optical Market Development.

Faisal has an MBA from Cornell University and a Bachelors in Electrical Engineering from University of Engineering and Technology Lahore.