



Press Release

PUNJAB'S MEGA eKHIDMAT CENTER SOFT LAUNCH FROM FRIDAY-Dr. Umar Saif addresses launch of eKidmat app

Lahore, February 28, 2018

Addressing the launch of eKhidmat mobile iPhone/ Android mobile application to avoid long queues and wait, Dr. Umar Saif Chairman Punjab Information Technology Board (PITB) said that Punjab IT Board in collaboration with the Government of Punjab has established 8th mega state of the art modern e-Khidmat Markaz at Lahore the largest in the Punjab to facilitate the general public by providing more than 17 Governmental district, provincial and federal services under one roof, which would start its routine function from Friday March 2, 2018 while formal inauguration will be performed by the Chief Minister Shehbaz Sharif.

He further said that more than 1700,000 citizens have so far visited such centers functioning at Rawalpindi, Gujranwala, Lahore, Sargodha, Faisalabad, Sahiwal and Bhawalpur and 772,437 services have been provided to the citizens. The Punjab Government would establish 37 similar centers across the province and in future with the participation of private sector on franchise model their area of activity would be expanded to tehsil level of the Punjab, he added.

Explaining the salient features of the eKhidmat mobile app, Dr. Umar Saif said that the users of smart phones and internet could easily download the app for all the different platforms such as android, windows, blackberry and iOS to register themselves and to select the required service and fix time of appointment while sitting at home 24/7 to avoid the queues or wait without involving any agent's mal practices, to get the services within stipulated time which were being designed to monitor at 13 stages from filing of application to the final execution of the service to ensure timely performance.

E-Khidmat Markaz also known as Citizen Facilitation & Service Centers (CFSC), is the flagship project of Punjab Information Technology Board (PITB) to avail government services in a cost effective manner for both the service provider and customers, offering a total of 17 unmatched government services under one roof such as Issuance of Learner Driving License, Domicile, Character Certificates, Traffic Fine Collection, NADRA, e-Sahulat, Vehicle Transfer of Ownership, Token Tax Payment, New Vehicle Registration, Marriage, Birth, Divorce, Death Certificate, Banking Services, Pakistan Post Office services, e-Stamp Issuance and Issuance of Route Permit.