



Press Release

OWSC TO FACILITATE STRENGTHEN INVESTORS AND BROADEN THE BASE OF BUSINESSES-Provincial Minister for Industries

Lahore, March 26, 2019

The One Window Service Center (OWSC) will facilitate, strengthen and empower the private sector by removing bottlenecks, unnecessary delays, eliminating the corrupt practices, enabling the businesses to flourish and to broaden their base. Mian Muhammad Aslam Iqbal Provincial Minister for Industries remarked while inaugurating the Punjab's first OWSC for industrialists established in collaboration with the Punjab Information Technology Board (PITB) and Punjab Industrial Estates Development Management Company (PIEDMC) at Qaid-e-Azam Industrial Estate here today.

The Minister while lauding the role of PITB in the promotion of the technology said that the present government at Federal and Provincial levels was committed to ensure the ease of doing businesses to facilitate investors to encourage industrial reforms and to attract investments in Pakistan. We were committed to bring Pakistan among the first 100 countries list, who were exercising the ease of doing businesses, he added.

Mian Aslam Iqbal said the in the first phase funding has been provided to ten districts of the Punjab to revive cottage industries. Punjab Smart Regulation Act was being introduced by simplifying regulations so as to facilitate investors and the citizens by funding ranging from PKR 1 lac to 30 lac under this scheme, which would increase revenue. he announced.

He further stated that the loan schemes for males would be given at 7% with 6 months' grace period; while for females, loans would be given at 6% value with a 10-month grace period. We need to create an investment-friendly Pakistan by adopting an austere form of government through regulations and cutting of expenditure, he added.

The Chairman PITB, Azfar Manzoor, briefed Minister Industries Punjab, Mian Muhammad Aslam Iqbal, about the operations and facilities offered to the industrialists at the OWSC and informed that 23 business related services will be provided through this state of the art OWSC for Industrialists.

Elucidating the salient features of OWSC Azfar Manzoor informed that the business related services operation includes Business Process mapping, Process flow finalization & implementation, CRM for system users, departments & management dashboards, Integration with call center portal, 24/7 toll free helpline, Integration with SMS Gateway and Mobile Apps for iPhone, blackberry, Android & windows.

The Citizen Services: Category 1(On Spot) include Company Incorporation certificate (SECP), Issuance of NTN (FBR), Possession of plot, Approval of maps, water/ sewerage connection, temporary/ permanent electricity connection, change of business, merger of plot, bifurcation of plot, mortgage/ financing, completion certificate and sale deed while Category 2 (On spot through back office support-OWSC) include Gas connection, Telephone connection, General sales tax (GST), Import of PME, Labor & human resource registration, Punjab employees' social security institution (PESSI), Employee old-age benefit institution (EOBI), Pre & post investment Services (Customs), Environment initial assessment (EIA), Excise & Taxation and Environment protection department.